

<p><i>What enhancements have been made to the site?</i></p>	<p>Look for these enhancements to our site:</p> <ul style="list-style-type: none"> • Month-End Statements – View, Print or Save your month-end statements online! • Invoice Resolution Form – Submit your invoice questions/concerns online! • Sale History Report – This report now contains <i>your</i> current pricing of previously purchase items • Stocked/Order as Needed – The item detail page lets you know if an item is stocked or order as needed • Required Order Quantity – Some items have a minimum order quantity and must be ordered in multiples of that quantity. If you are purchasing one of these items, you will see a message prior to check out warning you that your order quantity was rounded to the nearest case pack multiple. Check your orders carefully!
<p><i>What changes have been made to appearance?</i></p>	<p>Menus have been reorganized and streamlined to remove duplicate items and make them more intuitive. The color scheme has also been revised.</p>
<p><i>Where can I find my account information?</i></p>	<p>All account information can be accessed under the “My Account” heading in the left column of the page. Options include:</p> <ul style="list-style-type: none"> • Account/Change Password – Change your website password or password recall information • Account Review – See your payment status, and view/print invoices, open orders and back ordered items (Hint: If you know your PO or order number, you can also search for it directly from the search box at the top of the page.) • Invoice Request – Search for any invoice. You can view, print or save. • Statement Request – View, print or save your month-end Lagasse Statements • Invoice Resolution - Submit your invoice questions/concerns online! • Item History – View all items purchased during any period of up to three months for easy reference and reorder • Saved Orders – If you have previously saved an order, find it here
<p><i>Where can I find my pricing?</i></p>	<p>Pricing is accessible by clicking on “File Downloads” in the left column under “My Tools.” From the File Downloads page, select “Customized Price Report.” This link allows you to download your pricing and the list price for every item at a particular LagasseSweet location, as well as purchasing history. Future pricing can also be accessed here.</p>
<p><i>How can I check inventory?</i></p>	<p>You can check inventory by region or in the warehouses closest to any specific zip code by clicking on “Inventory Check” under “My Tools.” This search will also return your custom pricing for each warehouse on the item searched.</p>
<p><i>Where can I find information on promotions?</i></p>	<p>Promotions and other marketing materials are accessible from the “What’s New” in the menu at the top of the page. Information includes:</p> <ul style="list-style-type: none"> • Featured– Focus and information related to janitorial, foodservice and paper manufacturers or lines • What’s New at LagasseSweet – Information regarding promotions, new products, and new programs • Website News – The place to go for word about recent website upgrades and news about warehouses and other LagasseSweet network information, as well as notices of change in product lines, policies and procedures, and pricing – Check this section often! • Quarterly Promotional Flyer – Electronic versions of all rebate forms, sell sheets, and promotional flyer pages sent to customers with their quarterly Pricer. These are available in non-logoed versions for customization and use with your customer. <p>Also check out the ‘Featured Items’ Section in the menu at the top of the page.</p>
<p><i>Whom should I contact for help with the website?</i></p>	<p>Contact LagasseSweet Customer Technical Support at 888-651-5837 or websupport@lagasseinc.com.</p>